



UnifiMD 2024 Real World Test Plan 10/27/2023

GENERAL INFORMATION

Plan Report ID Number: [For ONC-Authorized Certification Body use only]

Developer Name: Complete HealthCare Solutions, Inc.

Product Name(s): UnifiMD®

Version Number(s): 2.0

Certified Health IT Product List (CHPL) Product Number(s): 15.04.04.2648.Unif.02.01.1.221205

Developer Real World Testing Plan Page URL: <https://unifimd.com/certifications>

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

Our approach to Real World Testing for the required certification criteria of b1 and b2 is to request one end user export a CCD from their practice, use direct messaging to send that to another practice and have the receiving end user import it into their database. We plan to have some test patients be new to Practice B and other test patients be current patients to demonstrate reconciliation as well.

Our approach to Real World Testing for the required certification criteria of g9 is to request the office gather information from patients who use a third party app of their choice to request their entire clinical summary for a given visit.

For all criteria we will ask the practice (and patient through the practice) to report back to us the accuracy of the information provided as well as any errors encountered in the process. This information will later be analyzed and organized into the final test results report.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

N/A – we have not participated in a voluntary SVAP program nor updated to USCDI yet

MEASURES USED IN OVERALL APPROACH

Description of Measurement/Metric

Measurement/Metric	Description
<i>% of error free requests</i>	<i>Record and report # of attempts with and without error for each task (retrieving clinical summary from third party app, importing CCDA from another practice, reconciling information to current patient)</i>
<i>% of accuracy of info</i>	<i>Visually verify information being imported has the expected data in the fields requested. Visually verify the information being accessed through the third party app is accurate, and report back % of accuracy.</i>

Associated Certification Criteria

Measurement/Metric	Associated Certification Criteria	Relied Upon Software (if applicable)
<i>% of error free requests</i>	<i>b1, b2</i>	<i>Updox version 2022.0 for sending of direct messages</i>
<i>% of error free requests</i>	<i>g7, g9</i>	<i>BlueButtonPRO version 2</i>
<i>% of accuracy of info</i>	<i>b1, b2</i>	<i>Updox version 2022.0 for sending of direct messages</i>
<i>% of accuracy of info</i>	<i>g7, g9</i>	<i>BlueButtonPRO version 2</i>

Justification for Selected Measurement/Metric

Measurement/Metric	Justification
<i>% of error free requests</i>	<i>To ensure that offices / patients who implement these features in their office can be sure they will work without error the majority of the time and feel confident in using it / referring their patients to use it</i>
<i>% of accuracy of info</i>	<i>To ensure that the end user is able to verify the patient information is accurately being imported into their EHR and that patients who want to access their information can be confident it is accurate</i>

Care Setting(s)

Care Setting	Justification
Ambulatory practices, primary care or specialists	Only tested a single care setting, as all specialties and end users follow the same workflow for the 3 certification criteria tested in this plan

Expected Outcomes

Measurement/Metric	Expected Outcomes
% of error free requests	End users are satisfied with the ability to use the features being tested without errors. Error free percentage should be over 90%
% of accuracy of info	End users should see all problems, meds, allergies, etc in human readable format both upon import and reconciliation as well as when using the third party app. Accuracy % should be over 90%

SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Evaluate clients to participate in Real World Testing	All	January 2024
Create staging environment to be used in Testing	All	January 2024
Obtain agreement from customers to participate in Real World Testing and ensure they are comfortable with the items being tested	All	February 2024
Customers to collect data during 3 month testing period	All	May 2024 - July 2024
CHS to evaluate provided results from customers	All	August 2024-September 2024
CHS to prepare final results report	All	October 2024 – November 2024

ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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